Shark®

OWNER'S GUIDE

S3501UKL

IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS

For Household Use Only

WHEN USING YOUR SHARK STEAM MOP, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

READ ALL INSTRUCTIONS BEFORE USING YOUR STEAM MOP.

DANGER OF SCALDING. Please use caution when using the steam mop. The steam emitted from the steam mop is very hot.

IMPORTANT:
This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

1. Use the system only for its intended use.
2. **DO NOT** use outdoors.
3. **DO NOT** leave the appliance unattended when plugged in. Always unplug the power cord from the electrical outlet when not in use and before servicing.
4. **DO NOT** allow the appliance to be used by children. Close attention is necessary when used by or near children, pets or plants.
5. Use only as described in this manual.
6. Use only manufacturer's recommended accessories.
7. **DO NOT** operate the appliance with a damaged plug or cord, or if the unit has been dropped or damaged. To avoid the risk of electric shock, do not disassemble or attempt to repair the appliance on your own. Incorrect re-assembly or repair can cause a risk of electrical shock or injury to persons when the appliance is used.
8. To protect against a risk of electric shock, **DO NOT** immerse the steam mop into water or any other liquids.
9. **DO NOT** handle plug or steam mop with wet hands or operate appliance without shoes.
10. **DO NOT** pull or carry by power cord, use power cord as handle, close a door on the power cord, or pull the power cord around sharp edges or corners. Keep power cord away from heated surfaces.

S3501UKL_IB_ENG_101006.indd 2 10-10-06 2:29 PM

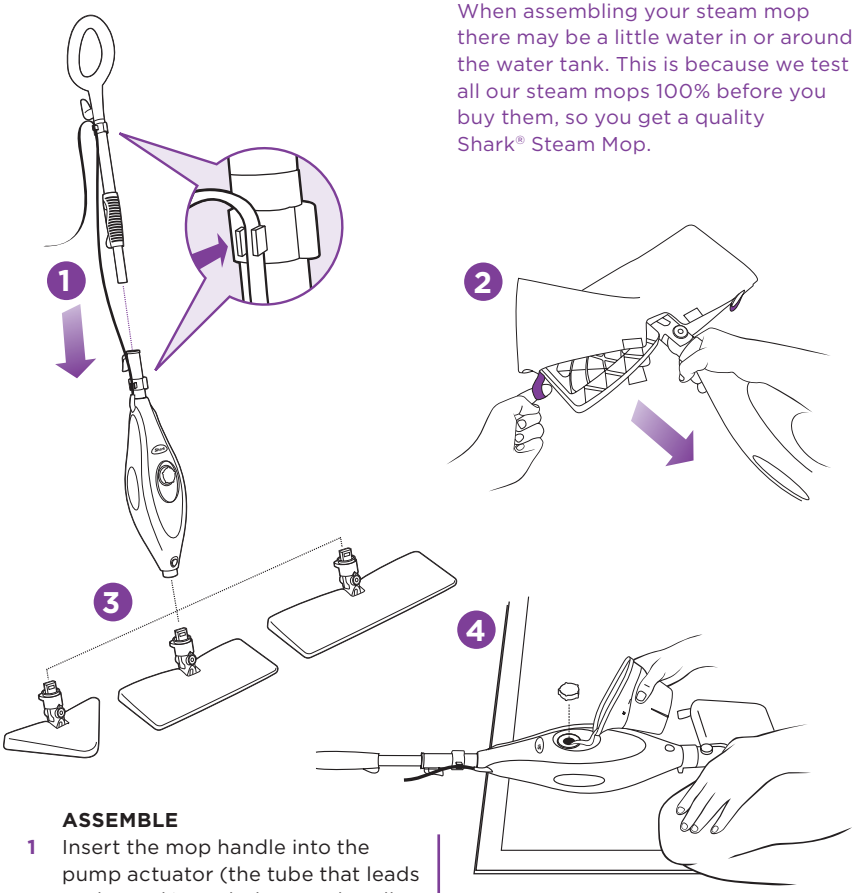
11. **DO NOT** unplug by pulling on power cord. To unplug, grasp the plug not the power cord. Do not use extension cords or outlets with inadequate current carrying capacity.
12. **DO NOT** put any objects into openings. Do not use with any opening blocked.
13. **DO NOT** put hands or feet under the steam mop. Unit gets very hot.
14. Use **ONLY** on flat, horizontal surfaces. Do not use on walls, counters or windows.
15. **DO NOT** use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam sensitive materials.
16. **DO NOT** add cleaning solutions, scented perfumes, oils or any other chemicals to the water used in this appliance as this may damage the unit or make it unsafe for use. If you live in a hard water area, we recommend using distilled water in your steam mop.
17. When in use, NEVER turn the appliance over or on its side. **NEVER DIRECT STEAM TOWARDS PEOPLE, ANIMALS OR PLANTS.**
18. **NEVER LEAVE THE STEAM MOP IN ONE SPOT ON ANY SURFACE FOR ANY PERIOD OF TIME WHEN MICROFIBRE POCKET IS ATTACHED.**
19. Carefully remove the microfibre pocket immediately after you have unplugged and allowed the steam mop to cool.
20. When cleaning the steam mop, unplug the power cord from the electrical outlet and clean with a dry or damp cloth. Do not pour water or use alcohol, benzene or paint thinner on the unit.
21. Extreme caution should be exercised when using this appliance to clean stairs.
22. Never use steam mop without microfibre pocket attached.
23. Keep your work area well lit.
24. Store steam mop indoors in a cool, dry place.
25. To avoid circuit overload, do not operate another appliance on the same socket (circuit) as the steam cleaner.
26. If an extension cord is absolutely necessary, an extension cord rated a minimum of 2.5mm^2 cord and 4m in length should be used. Cords rated for less amperage may overheat. Care should be taken to arrange cord so that it cannot be pulled or tripped over.
27. **DO NOT** leave your Steam Mop unattended when the system is connected to a power supply /electrical outlet.
28. **DO NOT** store unit with damp or wet microfibre cleaning pocket attached. Never leave the steam mop in one spot on any surface for any period of time with a damp or wet microfibre cleaning pocket attached as this will damage your floors.
29 Always unplug and allow the steam mop to cool before removing or changing mop heads.

⚠ **WARNING:** Your steam mop is designed to clean hard floor surfaces that will withstand high heat. Do not use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax or some no wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.

S3501UKL_IB_ENG_101006.indd 3 10-10-06 2:29 PM

Quick Start

When assembling your steam mop there may be a little water in or around the water tank. This is because we test all our steam mops 100% before you buy them, so you get a quality Shark® Steam Mop.



ASSEMBLE

1 Insert the mop handle into the pump actuator (the tube that leads to the tank). Push the mop handle and pump actuator together in until you hear it click into place.

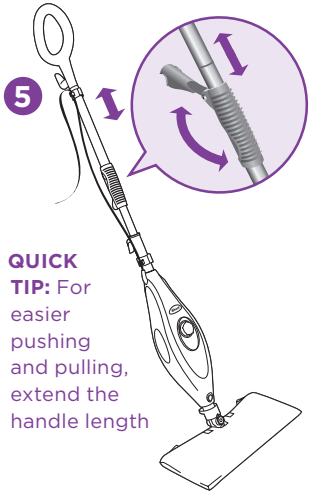
2 Select a mop head and cleaning pad. Fit one side of the pocket onto the head first, then using the lavender loop, pull the pocket over the head. Attach the quick fasteners on the top of the pocket to secure in place.

3 Snap the mop head into the base to secure it. Press the release button to exchange mop heads.

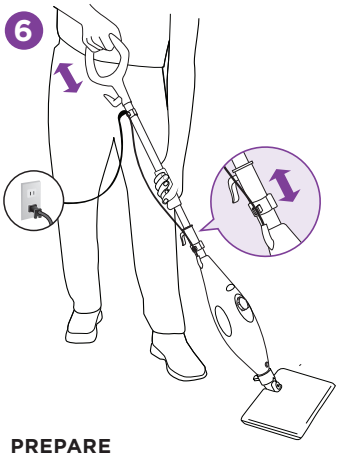
FILL

4 Lay the mop on the floor or on a counter top and remove the water tank cap by turning counter clockwise. Fill the water tank using the filling flask. Do not overfill the water tank. Replace the water cap and tighten.

⚠ **IMPORTANT:** Make sure your floors are sealed. Before using the Steam Mop consult page 4 for more information.



QUICK TIP: For easier pushing and pulling, extend the handle length



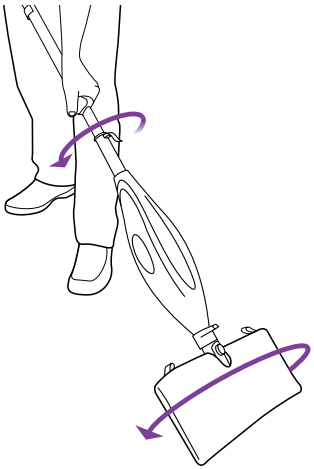
PREPARE

5 For your comfort, you can adjust the height of the mop. Just lift the latch on the tube 90 degrees to the open position. Holding the handle, extend the tube to the height that's right for you and then close latch to locked position.

6 Plug in mop and wait 30 seconds or less for the mop to heat up. Pump the handle of the mop by pushing downward about 10 to 12 times to create steam.

NOTE: Steam is created automatically when you start mopping.

DIRT CAN'T HIDE ON EITHER SIDE! All new design allows for optimal cleaning! When one side of the pocket gets dirty, just turn the mop head over and clean with the other side of the pocket.



QUICK TIP: We've added additional mop heads for your convenience. Each mop head can be used on your floors. The Triangle Mop Head was specifically designed to reach into those tight corners and spaces, especially those found in the bathroom. The XL Mop Head was designed to make quick work of large open spaces. The Rectangle Mop Head is completely versatile.

NOTE: Do not leave your Steam Mop unattended during use.

IMPORTANT: Never leave the steam mop in one spot for any period of time with a damp or wet microfibre pocket attached as this will damage your floors.

This appliance complies with the WEEE-Directive 2002/96/EC on the disposal of electrical and electronic equipment (WEEE).

This appliance complies with the European directives for electromagnetic compatibility (EMC) 2004/108/EC and its revisions, as well as Low Voltage Directive (LVD) 2006/95/EC and its revisions.

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material sources. To return your used device, please use the return and collection systems or contact the retailer where this product was purchased. They can take this product for environmental safe recycling.

THIS MANUAL COVERS MODEL NUMBER:

S3501UKL 11

TECHNICAL SPECIFICATIONS

Voltage: 220-240V., 50Hz.

Power: 1550 Watts

Water Capacity: 450 ml

IPX4

S3501UKL_IB_ENG_101006.indd 6 10-10-06 2:29 PM

Contents

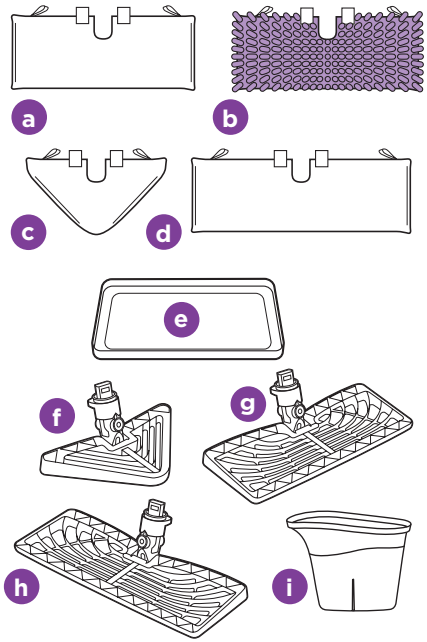
Thank you for purchasing the Shark® Steam Pocket Mop.

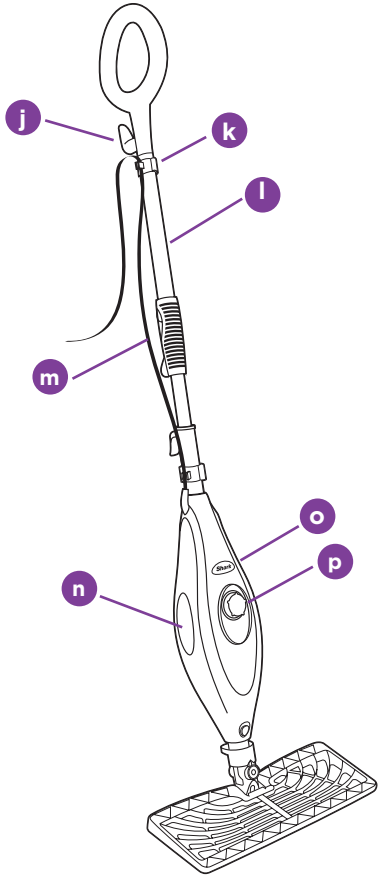
Getting Started 2
Using Your Steam Mop 5
Using Your Carpet Glider 7
Care of Your Steam Mop 8
Ordering Replacement Parts 10
Troubleshooting Guide 11

S3501UKL_IB_ENG_101006.indd 1 10-10-06 2:29 PM

Getting Started

When assembling your steam mop there may be a little water in or around the water tank. This is because we test all our steam mops 100% before you buy them, so you get a quality Shark® Steam Pocket Mop.

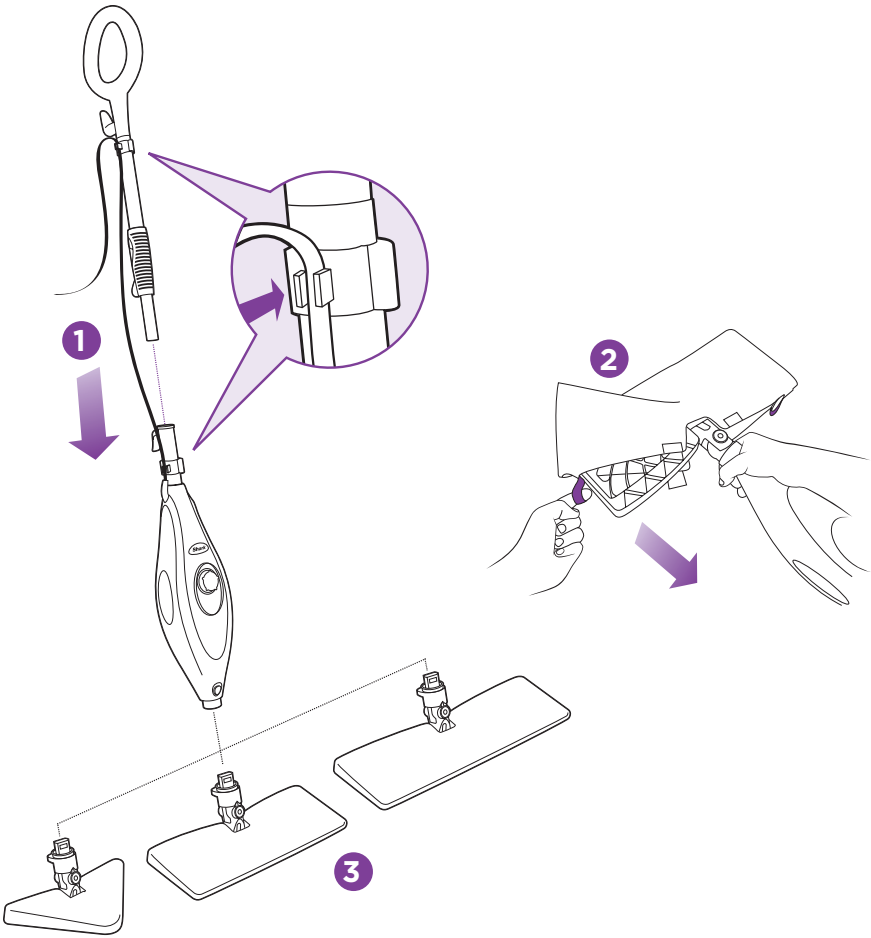




a Rectangle Cleaning Pad
b Steam Duster Pad
c Triangle Cleaning Pad
d XL Rectangle Cleaning Pad
e Carpet Glider
f Triangle Mop Head
g Rectangle Mop Head
h XL Rectangle Mop head
i Filling Flask

j Quick Release Swivel Cord Wrap
k Cord Clips
l Mop Handle
m Telescopic Handle Latch
n Water Tank Viewing Window
o Power-On Blue Light (Lights up when plugged-in)
p Water Tank Cap

S3501UKL_IB_ENG_101006.indd 2 10-10-06 2:29 PM



ASSEMBLE

1 Insert the mop handle into the pump actuator (the tube that leads to the tank). Push the mop handle and pump actuator together in until you hear it click into place.

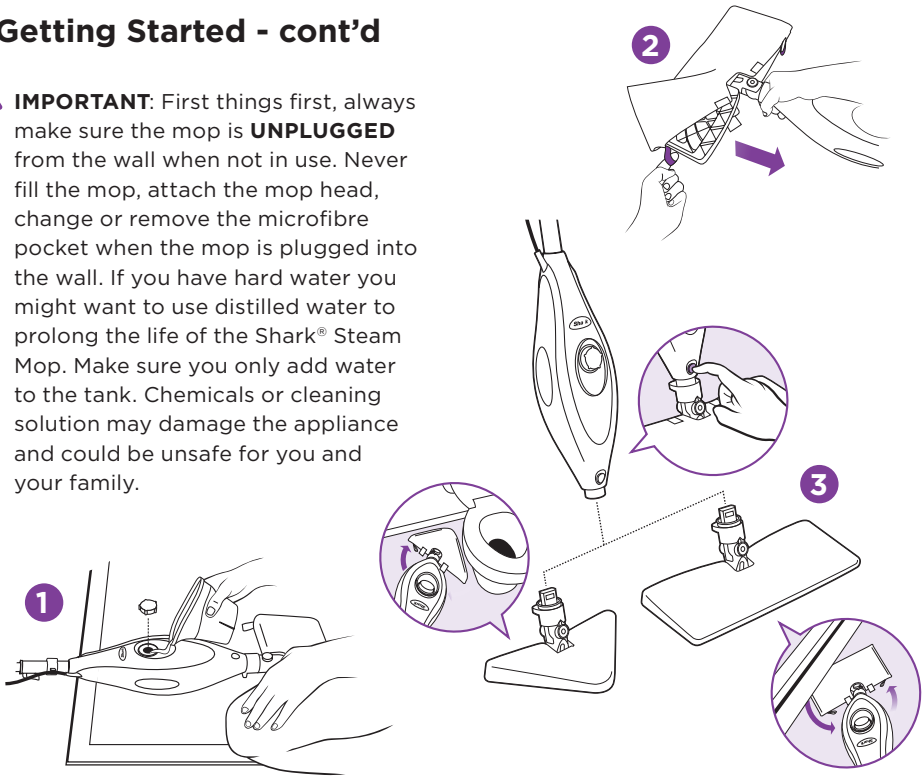
2 Select a mop head and cleaning pad. Fit one side of the pocket onto the head first, then using the lavender loop, pull the pocket over the head. Attach the quick fasteners on the top of the pocket to secure in place.

3 Snap the mop head into the base to secure it. Press the release button to exchange mop heads.

S3501UKL_IB_ENG_101006.indd 3 10-10-06 2:29 PM

Getting Started - cont'd

IMPORTANT: First things first, always make sure the mop is **UNPLUGGED** from the wall when not in use. Never fill the mop, attach the mop head, change or remove the microfibre pocket when the mop is plugged into the wall. If you have hard water you might want to use distilled water to prolong the life of the Shark® Steam Mop. Make sure you only add water to the tank. Chemicals or cleaning solution may damage the appliance and could be unsafe for you and your family.



1 Turn the water tank cap counter clockwise and remove from the tank.

Use the filling flask and pour water into the tank. Please don't overfill. Replace the cap on the water tank by turning clockwise and tightening.

2 Select a mop head and cleaning pad. Each mop head can be used on your floors. The Triangle Mop Head was specifically designed to reach into those tight corners and spaces, especially those found in the bathroom. The XL Mop Head was designed to make quick work of large open spaces. The Rectangle Mop Head is completely versatile. Use the lavender loop on the side of the microfibre cleaning pocket to place around the mop head. Then attach the quick fasteners on the top of the pocket to secure in place. You can also use the loop to pull the dirty pocket off when you are done mopping after it has cooled.

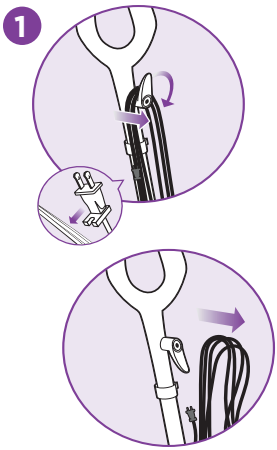
3 Snap the mop head into the base to secure it.

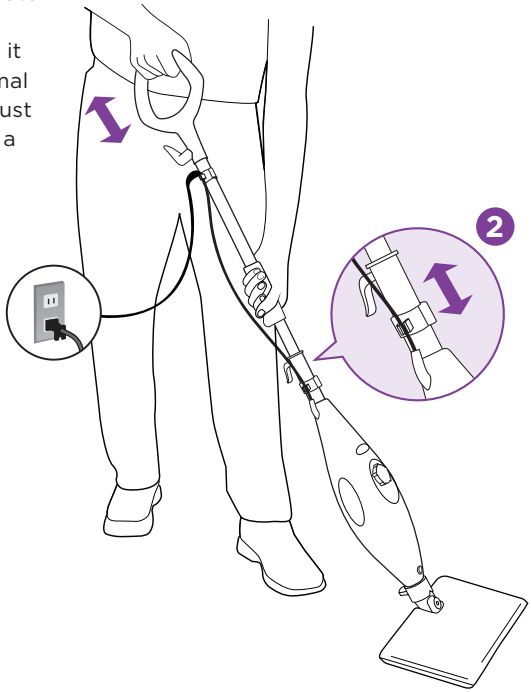
IMPORTANT: Don't use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax or some no wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We recommend that you check the use and care instructions from the floor manufacturer.

S3501UKL_IB_ENG_101006.indd 4 10-10-06 2:29 PM

Using Your Steam Mop

IMPORTANT: Make sure you don't use the mop without attaching a microfibre pocket and adding water to the tank first. When you are using the mop for the first time, it might take longer than the normal 30 seconds to start steaming. Just pump the handle a few times in a downward motion to prime the pump and it should be ready.





NOTE: Make sure the floors are swept or vacuumed before using the steam mop.

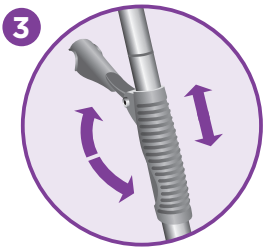
1 Pull and twist the quick release cord holder to unwrap the power cord completely. A great time saver!

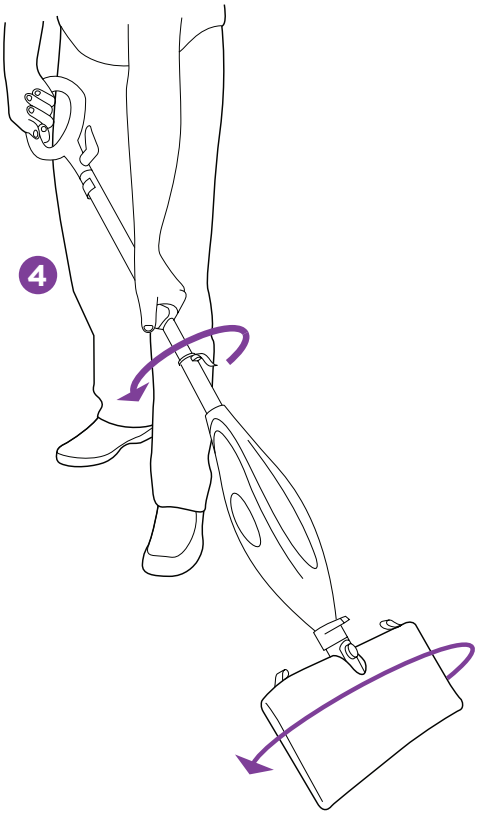
Plug into a 220-240-volt electrical outlet. The power "On" light will turn blue, it takes approximately 30 seconds for the mop to heat up and the steam to be ready.

2 Pump the handle a few times in a downward motion. This pumping action will release steam as you mop and allows you to customise the amount of steam you want. Begin mopping with a forward and backward motion. The natural motion of mopping will produce steam.

S3501UKL_IB_ENG_101006.indd 5 10-10-06 2:29 PM

Using Your Steam Mop - cont'd





3 For your comfort, you can adjust the height of the mop. Just lift the latch on the tube 90 degrees to the open position. Holding the handle, extend the tube to the height that's right for you and then close latch to locked position.

4 When one side of the microfibre pocket gets dirty, just flip the mop head and you can quickly start using the other side. Dirt can't hide on either side.

⚠ **IMPORTANT**: Please wait 3-5 minutes for the Steam Mop to cool off before switching the mop head or the microfibre pockets.

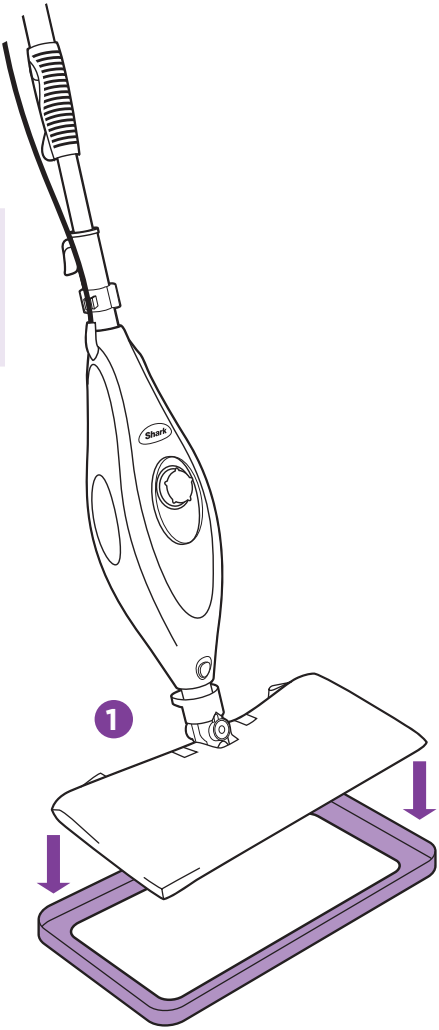
5 When the water tank is empty, the steam mop will stop producing steam. You can refill the water tank at any time as long as the mop is unplugged from the outlet. Follow the instructions from page 4. This goes for switching the mop heads or microfibre pockets as well.

⚠ **IMPORTANT:** Never leave the steam mop with a damp/wet microfibre pocket on any floor surface for any amount of time as this may damage the floor.

S3501UKL_IB_ENG_101006.indd 6 10-10-06 2:29 PM

Using Your Carpet Glider

The Steam Mop won't clean your carpeting or area rugs. However, it's great for deodorising and freshening.



THE CARPET GLIDER

1 The Carpet Glider can be used with the rectangle mop head to lightly steam your carpet and area rugs. Just place the mop head on top of the glider and move back and forth across a section of the carpet. The steam mop won't clean your carpeting or areas rugs, but it's great for deodorising and freshening.

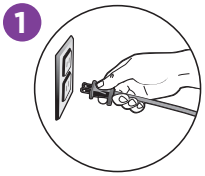
⚠ **NOTE:** Please note that the Steam Mop rests on top of the carpet glider and it is not a fixed attachment. Do not leave steam mop with carpet glider in one stationary position for any period of time.

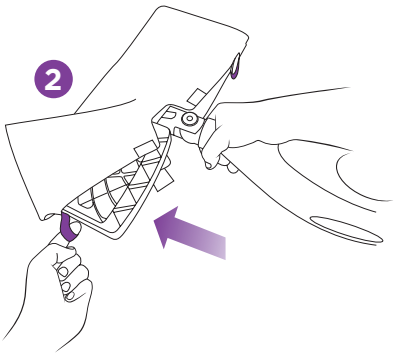
S3501UKL_IB_ENG_101006.indd 7 10-10-06 2:29 PM

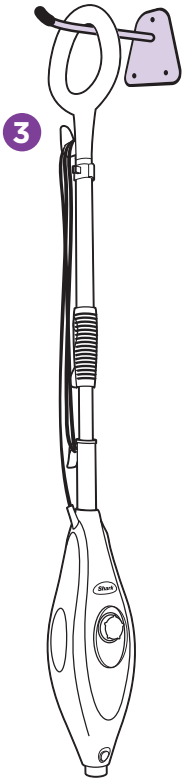
Care of Your Steam Mop

AFTER USE AND STORAGE

1 When you have finished using the steam mop, and your floors are clean, unplug the cord from the outlet and move it into an upright position. Let the unit cool 2-3 minutes and release steam by pumping the handle several times before removing the microfibre cleaning pocket from the mop head.







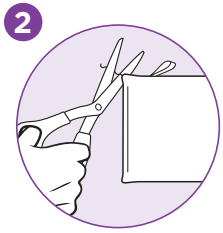
2 Remove the microfibre cleaning pocket by releasing the quick fasteners and using the lavender loop on the side of the pocket, avoiding contact with the hot pocket or dirt. Then empty the water tank.

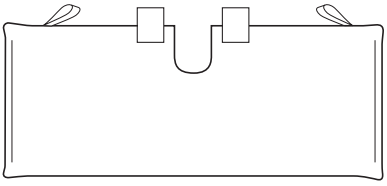
⚠ **IMPORTANT:** Be very careful because the cleaning pockets can get very hot from the steam, so use caution when removing them. Let the unit cool 2-3 minutes.

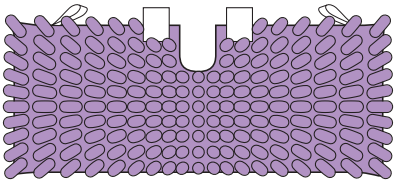
3 To store the Shark® Steam Mop hanging up; first remove the head (after it has cooled and the steam has been released) then hang on a large hook.

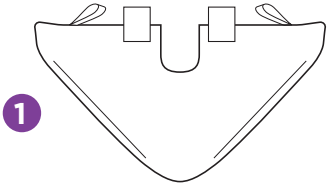
⚠ **NOTE:** If you want to store it standing upright then make sure it's leaning against a wall for added support and safety. Always store your Steam Mop with the microfibre pocket removed, away from children or high traffic areas.

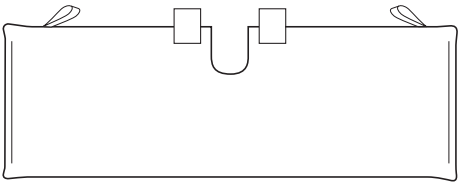
S3501UKL_IB_ENG_101006.indd 8 10-10-06 2:29 PM

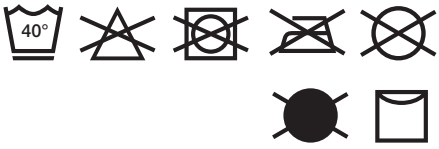












KEEPING YOUR MICROFIBRE CLEANING POCKET AS GOOD AS NEW

1 We recommend washing your microfibre pockets separately from other fabrics to avoid picking up lint.

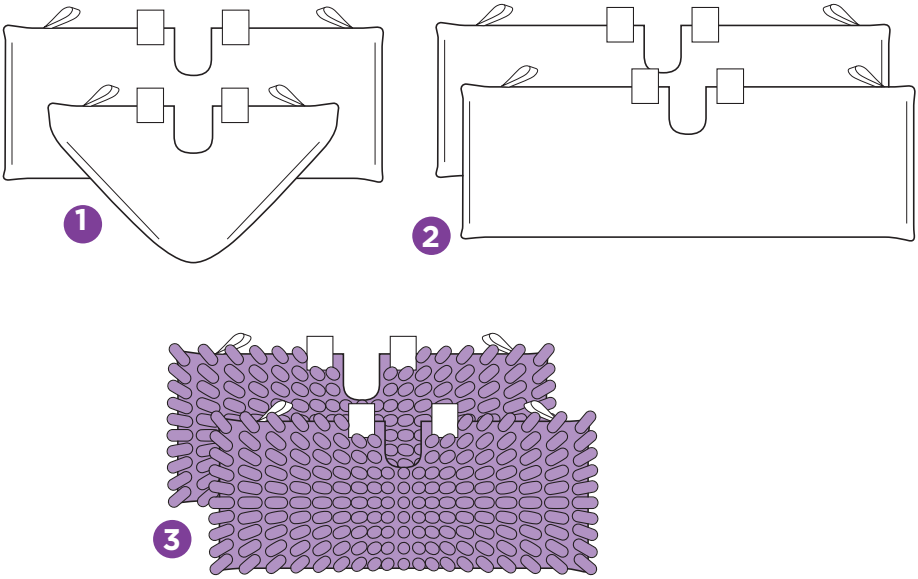
Only use liquid detergent. (no powder detergent) Don't use any fabric softeners or bleach.

Line dry. Do not tumble dry.

2 If there are loose threads on the pocket carefully cut the thread with scissors. Don't pull on them or cut at the base.

S3501UKL_IB_ENG_101006.indd 9 10-10-06 2:29 PM

Ordering Replacement Parts



ORDERING REPLACEMENT PARTS

To order additional parts and accessories, feel free to contact us at:

Shark Customer Services
PO Box 298
Mirfield
WF14 9BA

Freephone 0800 862 0453

PART	PART NO.
1 1 Standard and 1 Triangle Cleaning Pads	XT3501UKL
2 2 XL Cleaning Pads	XLT3501UKL
3 2 Steam Duster Cleaning Pads	XT3501SDUKL

S3501UKL_IB_ENG_101006.indd 10 10-10-06 2:29 PM

Troubleshooting Guide

PROBLEM	POSSIBLE REASONS & SOLUTIONS
The Steam Mop will not turn on.	Your Steam Mop should be securely plugged into a 220-240V AC electrical outlet only. Check your fuse or breaker. If your unit still doesn't work, give us a call at **Freephone 0800 862 0453.**
Steam Mop will not make steam.	Prime the pump, see page 5 for more information. Is there water in the water tank? If not, add water to your Steam Mop following the instructions.
Steam Mop leaves water on the floor.	Check to see if your microfibre cleaning pocket is too wet. We recommend you unplug the Steam Mop and change the microfibre cleaning pocket. Make sure the steam pocket is attached correctly.
Steam Mop is hard to push.	Make sure the steam pocket is attached correctly. Check to see if your pocket is excessively dirty. Try increasing the height of the pole for better leverage.
Floors are cloudy, streaky or spotty after steaming.	The microfibre pocket might be dirty. Flip or change the pocket. If you washed the pocket with powder detergent then the pocket might be ruined. If you are cleaning in a kitchen area where there might be a build-up of grease then use a degreasing agent such as an all-purpose cleaner or dish soap and paper towels to clean the area first. You might have left the mop in the same spot for too long. Do you have hard water? If you do you, we recommend switching to distilled water.

S3501UKL_IB_ENG_101006.indd 11 10-10-06 2:29 PM

Notes

S3501UKL_IB_ENG_101006.indd 12 10-10-06 2:29 PM

Notes

S3501UKL_IB_ENG_101006.indd 13 10-10-06 2:29 PM

Shark Customer Services
PO Box 298
Mirfield
WF14 9BA
Freephone 0800 862 0453
www.lakeland.co.uk

Technical Details

Model number:	S3501UKL 11
Input:	1550 Watts
Main unit voltage:	220-240V., 50 Hz.

COPYRIGHT© EURO-PRO OPERATING LLC 2010

PRINTED IN CHINA

S3501UKL.E.101006

Illustrations may differ from actual product.

Not to be disposed of with other household waste.

IPX4